

Lower Telephone Service Rates Available For Low-Income Customers - You May Qualify for Lifeline 135

Hickory Telephone Company offers a program to help our low-income residential customers keep their telephone service. This program is called Lifeline 135 Service and is a government assistance program. If you are a low-income residential customer, you may qualify. Lifeline 135 gives a monthly credit off your service. Customers have the following choices:

Voice or Bundled Voice Service: Customer will receive a discount of \$5.25 off their monthly rate.

OR

Internet Service: A customer may choose to apply the credit on a qualifying internet service, which may be part of a bundle. The customer will receive a discount of \$9.25 off their monthly rate.

Here's How to Qualify for Lifeline 135 Service:

• You can get Lifeline 135 if you are in one of these programs:

- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP) – (f/k/a Food Stamps)
- Medicaid
- Veteran's Pension or Survivor's Pension Benefit
- Federal Public Housing Assistance

OR

- Your yearly household income is at or below 135% of the Federal Poverty Guidelines.

Lifeline Survivor Benefit: *If you are a survivor of domestic violence, sexual assault, or related crimes, you may qualify for emergency Lifeline benefits.*

For more information, go to

<https://www.lifelinesupport.org/survivor-benefit/>

Here's how to apply for this program - You have 3 ways to apply for Lifeline 135:

- Apply online at <https://www.lifelinesupport.org/>
- Apply through the mail by filling out the Lifeline Application found at the above link.
- Visit Hickory Telephone Company's Business Office Monday through Friday, from 8:30am - 4:00pm, for assistance in applying.

Lifeline 135 service is non-transferrable to another person or household and only eligible consumers may enroll in the program. Lifeline 135 is limited to one discount per household.

For more information on this federal program, please visit the Universal Service Administrative Company (USAC) at <https://www.lifelinesupport.org> or contact Hickory Telephone Company's Business Office at 724-356-2211.

National Do Not Call Registry

Has your evening or weekend been disrupted by a call from a telemarketer? You can reduce the number of unwanted phone calls to your home by registering your phone number on the National Do Not Call Registry. The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) enforce the National Do Not Call Registry and registration is free.

The federal rule mirrors Pennsylvania's existing law in terms of who can and cannot call you. If you are enrolled on Pennsylvania's Do Not Call List, you are protected from unwanted telemarketing calls and you do not need to re-register.

Persons or entities making telephone solicitation calls to others must be aware of and in compliance with the National Do Not Call Registry requirements as set forth at 47 C.F.R. Section 64.1200 and 16 C.F. R. Part 310. For more information, or to register or revoke registrations on the list, call toll-free at 1-888-382-1222 (TTY 1-866-290-4236) from the number you wish to register or you can register online at www.donotcall.gov.